

## PSR Security sector Surveys: 2010-2012 -- Palestinian Security Sector Index: Scores for Main and Secondary Indicators for the First Three Waves

	Wave 1			Wave 2			Wave 3		
	Total	WB	GS	Total	WB	GS	Total	WB	GS
<b>8. Knowledge of the missions and tasks of various security services,</b>	<b>0.27</b>	<b>0.24</b>	<b>0.31</b>	<b>0.26</b>	<b>0.21</b>	<b>0.34</b>	<b>0.26</b>	<b>0.24</b>	<b>0.29</b>
	T	W	G	T	W	G	T	W	G
Extent of public knowledge of the mandate of the police in the West Bank (08/092/31-1)	0.39	0.43	0.32	0.36	0.38	0.33	0.36	0.40	0.28
Extent of public knowledge of the mandate of the National Security Forces in the West Bank	0.29	0.31	0.26	0.28	0.29	0.27	0.28	0.31	0.24
Extent of public knowledge of the mandate of Preventive Security in the West Bank (08/096/31-5)	0.29	0.32	0.24	0.27	0.27	0.27	0.27	0.30	0.22
Extent of public knowledge of the mandate of the police in the Gaza Strip (08/093/31-2)	0.26	0.14	0.45	0.27	0.12	0.50	0.27	0.15	0.45
Extent of public knowledge of the mandate of the Intelligence Department in the West Bank (08/097/31-6)	0.26	0.28	0.23	0.24	0.24	0.24	0.24	0.27	0.19
Extent of public knowledge of the mandate of the Military Intelligence (08/098/31-7)	0.23	0.24	0.21	0.22	0.22	0.22	0.22	0.24	0.18
Extent of public knowledge of the mandate of the National Security Forces in the Gaza Strip (08/095/31-4)	0.22	0.11	0.38	0.23	0.10	0.42	0.21	0.12	0.36

Extent of public knowledge of the mandate of the Internal Security Service in the Gaza Strip (08/099/31-8)	0.20	0.09	0.38	0.22	0.08	0.44	0.20	0.10	0.37
	<b>Total</b>	<b>WB</b>	<b>GS</b>	<b>Total</b>	<b>WB</b>	<b>GS</b>	<b>Total</b>	<b>WB</b>	<b>GS</b>
<b>professionalism of the Palestinian Security services (PSS)</b>	<b>0.42</b>	<b>0.42</b>	<b>0.43</b>	<b>0.44</b>	<b>0.44</b>	<b>0.49</b>	<b>0.40</b>	<b>0.40</b>	<b>0.44</b>
	T	W	G	T	W	G	T	W	G
Ability of the security services to fight crime (01/01/34-1)	0.62	0.62	0.63	0.63	0.61	0.68	0.60	0.58	0.65
Ability of the security services to implement court decisions (01/09/34-9)	0.57	0.61	0.52	0.60	0.59	0.60	0.55	0.58	0.51
Ability of the security services to abide by the law	0.56	0.60	0.50	0.58	0.60	0.56	0.54	0.57	0.48
Ability of the security services to protect citizens against Palestinian gangs (01/04/34-4)	0.48	0.48	0.47	0.52	0.51	0.52	0.46	0.44	0.48
Ability of the security services to fight corruption within the services (01/07/34-7)	0.43	0.44	0.41	0.44	0.44	0.44	0.41	0.41	0.40
Ability of the security services to get rid of partisanship (01/08/34-8)	0.38	0.41	0.35	0.41	0.42	0.38	0.38	0.40	0.34
Ability of the security services to avoid use of	0.38	0.42	0.33	0.41	0.42	0.40	0.39	0.41	0.36
Ability of the security services to serve citizens without discrimination (01/03/34-3)	0.38	0.41	0.34	0.45	0.47	0.43	0.40	0.43	0.35
Ability of the security services to protect citizens against Israeli army incursions (01/06/34-6)	0.20	0.11	0.34	0.23	0.13	0.41	0.19	0.10	0.35
against Israeli settlers-- for West Bankers only (01/05/34-5)	0.13	0.14		0.16	0.16		0.13	0.13	
	<b>Total</b>	<b>WB</b>	<b>GS</b>	<b>Total</b>	<b>WB</b>	<b>GS</b>	<b>Total</b>	<b>WB</b>	<b>GS</b>
<b>6. Existence of corruption in the PSS and its role in fighting it</b>	<b>0.43</b>	<b>0.41</b>	<b>0.40</b>	<b>0.43</b>	<b>0.44</b>	<b>0.43</b>	<b>0.41</b>	<b>0.41</b>	<b>0.40</b>
	T	W	G	T	W	G	T	W	G
Belief that the performance of the security services in fighting corruption is better now compared to situation during the 2000-2005 intifada (06/085/36-2)	0.72	0.78	0.61	0.75	0.84	0.61	0.69	0.75	0.58

Belief that the level of corruption inside the security services in the West Bank is lower now compared to situation five years ago (06/083/10-1)	0.54	0.55	0.41	0.53	0.60	0.47	0.52	0.56	0.45
Belief that the level of corruption inside the security services in the Gaza Strip is lower now compared to situation five years ago (06/084/10-2)	0.45	0.30	0.46	0.39	0.33	0.54	0.43	0.40	0.46
Belief that security services in the Gaza Strip are free of corruption (06/087/46-8)	0.25	0.21	0.31	0.26	0.21	0.32	0.22	0.17	0.30
Belief that security services in the West Bank are free of corruption (06/086/46-7)	0.20	0.20	0.21	0.24	0.25	0.23	0.19	0.18	0.20
	<b>Total</b>	<b>WB</b>	<b>GS</b>	<b>Total</b>	<b>WB</b>	<b>GS</b>	<b>Total</b>	<b>WB</b>	<b>GS</b>
<b>15. Perceptions of prevailing levels of freedoms, accountability, and human rights</b>	<b>0.43</b>	<b>0.42</b>	<b>0.44</b>	<b>0.47</b>	<b>0.48</b>	<b>0.45</b>	<b>0.46</b>	<b>0.47</b>	<b>0.45</b>
	T	W	G	T	W	G	T	W	G
The authority most responsible for issuing instruction to, and oversee activities of, security services is elected-- prime minister or president (15/171/55)	0.82	0.85	0.78	0.82	0.86	0.75	0.75	0.81	0.66
Extent to which human rights groups question authorities about, and assist, detainees (15/161/28)	0.79	0.70	0.87	0.81	0.78	0.85	0.82	0.75	0.87
Extent to which no "good conduct" statement is required when requesting official certificates or documents from public institutions (15/164/39)	0.75	0.72	0.79	0.73	0.73	0.73	0.73	0.69	0.79
Extent to which detainees are able to contact family during detention (15/163/30)	0.63	0.68	0.63	0.64	0.67	0.61	0.62	0.60	0.63
Confidence in human rights organization and their ability to assist (15/160/25)	0.59	0.49	0.54	0.62	0.68	0.54	0.67	0.71	0.63
Belief in the ability of citizens to protest and demonstrate without fear (15/159/05)	0.42	0.48	0.32	0.50	0.56	0.40	0.42	0.49	0.31
Extent to which lawyers are able to visit detainees during detention (15/162/29)	0.42	0.42	0.42	0.56	0.57	0.55	0.58	0.53	0.61

Belief in the ability of citizens to criticize government without fear (15/158/04)	0.38	0.44	0.27	0.41	0.49	0.28	0.34	0.41	0.22
Belief that the crackdown on Hamas in the West Bank in the aftermath of the Hamas takeover of the Gaza Strip was justified (15/165/40)	0.30	0.27	0.35	0.31	0.31	0.31	0.28	0.28	0.29
Belief that violations of human rights in the West Bank are justified due to security reasons (15/167/42)	0.30	0.25	0.36	0.35	0.31	0.38	0.28	0.26	0.30
Belief that the crackdown on Fateh in the Gaza Strip in the aftermath of the Hamas takeover of the Gaza Strip was justified (15/166/41)	0.25	0.20	0.34	0.27	0.22	0.36	0.25	0.22	0.29
Belief that violation of human rights and violation of law in the Gaza Strip is justified (15/168/43)	0.23	0.17	0.32	0.29	0.22	0.37	0.24	0.21	0.28
Belief that security services in the West Bank do not use torture (15/169/44)	0.14	0.16	0.10	0.18	0.22	0.12	0.18	0.21	0.12
Belief that security services in the Gaza Strip do not use torture (15/170/45)	0.08	0.09	0.07	0.11	0.11	0.11	0.10	0.10	0.09
	<b>Total</b>	<b>WB</b>	<b>GS</b>	<b>Total</b>	<b>WB</b>	<b>GS</b>	<b>Total</b>	<b>WB</b>	<b>GS</b>
<b>12. Personal experience and the evaluation of the role of the security sector in fighting crime</b>	<b>0.44</b>	<b>0.47</b>	<b>0.41</b>	<b>0.46</b>	<b>0.48</b>	<b>0.42</b>	<b>0.46</b>	<b>0.46</b>	<b>0.48</b>
	T	W	G	T	W	G	T	W	G
level of positive impressions about the performance of the courts (12/124/79)	0.52	0.53	0.50	0.56	0.54	0.59	0.47	0.44	0.53
The extent to which complaints are submitted to police or other services in the aftermath of an attack (12/121/13)	0.52	0.60	0.42	0.59	0.62	0.53	0.57	0.61	0.50
The extent of satisfaction with the performance of the police and other services after complaints have been submitted (12/122/14)	0.48	0.46	0.53	0.46	0.49	0.40	0.50	0.42	0.65
The extent of confidence in police and other services and in their effectiveness (12/123/15)	0.23	0.29	0.19	0.23	0.28	0.16	0.31	0.38	0.24
	<b>Total</b>	<b>WB</b>	<b>GS</b>	<b>Total</b>	<b>WB</b>	<b>GS</b>	<b>Total</b>	<b>WB</b>	<b>GS</b>

5. Trust in the security establishment and its individual components	0.48	0.48	0.48	0.51	0.51	0.49	0.48	0.48	0.47
	T	W	G	T	W	G	T	W	G
Extent of belief that security services in the West Bank work first and foremost to insure the security of Palestinians (05/057/46-1)	0.76	0.81	0.67	0.78	0.86	0.64	0.77	0.82	0.68
Extent of belief that security services in the Gaza Strip does not work first and foremost to insure the security of Israelis (05/060/46-4)	0.76	0.76	0.75	0.72	0.72	0.73	0.73	0.70	0.76
Extent of trust in the integrity of the police service in the West Bank (05/067/47-1)	0.71	0.79	0.57	0.73	0.82	0.58	0.69	0.78	0.55
Extent of belief that security services in the Gaza Strip work first and foremost to insure the security of Palestinians (05/058/46-2)	0.67	0.64	0.71	0.71	0.69	0.73	0.68	0.69	0.67
belief that security services were not responsible for the internal chaos before 2007 (05/051/09)	0.64	0.72	0.52	0.63	0.73	0.47	0.63	0.71	0.50
Extent of trust in the integrity of the police service in the Gaza Strip (05/068/47-2)	0.59	0.54	0.64	0.63	0.57	0.68	0.56	0.57	0.55
Extent of belief that security services in the West Bank does not work first and foremost to insure the security of Israelis (05/059/46-3)	0.56	0.61	0.50	0.60	0.64	0.53	0.58	0.59	0.56
Extent of trust in the National Security Forces in the West Bank as state builders and as an instrument to end occupation (05/053/16-1)	0.55	0.58	0.50	0.57	0.60	0.51	0.50	0.55	0.43
Turn to security services first in order to resolve problems or stop an attack (05/052/11)	0.53	0.53	0.51	0.58	0.61	0.54	0.54	0.56	0.51
Extent of trust in al Aqsa Brigades as state builders and as an instrument to end occupation (05/055/16-3)	0.50	0.47	0.55	0.54	0.50	0.60	0.51	0.49	0.54

Extent of trust in Izz Eddin al-Qassam Brigades as state builders and as an instrument to end occupation (05/056/16-4)	0.48	0.42	0.57	0.52	0.44	0.63	0.47	0.43	0.53
Extent of trust in the National Security Forces in the Gaza Strip as state builders and as an instrument to end occupation (05/054/16-2)	0.44	0.38	0.51	0.49	0.43	0.55	0.40	0.38	0.44
Extent of belief that security services in the West Bank are not establishing a police regime with no respect to law (05/065/46-9)	0.40	0.42	0.36	0.43	0.45	0.39	0.41	0.41	0.42
Extent of belief that security services in the Gaza Strip are not establishing a police regime with no respect to law (05/066/46-10)	0.36	0.37	0.35	0.38	0.38	0.38	0.40	0.36	0.45
Extent of belief that security services in the Gaza Strip are not suffering from corruption (05/064/46-8)	0.25	0.21	0.31	0.26	0.21	0.32	0.22	0.17	0.30
Extent of belief that security services in the West Bank are not suffering from corruption (05/063/46-7)	0.20	0.20	0.21	0.24	0.25	0.23	0.19	0.18	0.20
Extent of belief that security services in the West Bank are not putting Fateh's interests first (05/061/46-5)	0.15	0.16	0.14	0.17	0.18	0.16	0.16	0.16	0.16
Extent of belief that security services in the Gaza Strip are not putting Hamas' interests first (05/062/46-6)	0.15	0.14	0.17	0.15	0.15	0.16	0.15	0.13	0.18



Extent of satisfaction with security coordination with Israel (09/104/64)	0.45	0.47	0.40	0.46	0.52	0.38	0.43	0.49	0.34
Belief that Israeli arrest of Palestinians is done without the knowledge of the PA security services (09/105/65)	0.43	0.40	0.48	0.38	0.39	0.37	0.42	0.40	0.45
	<b>Total</b>	<b>WB</b>	<b>GS</b>	<b>Total</b>	<b>WB</b>	<b>GS</b>	<b>Total</b>	<b>WB</b>	<b>GS</b>
<b>2. Public evaluation of PSS performance</b>	<b>0.54</b>	<b>0.55</b>	<b>0.54</b>	<b>0.57</b>	<b>0.57</b>	<b>0.56</b>	<b>0.52</b>	<b>0.53</b>	<b>0.51</b>
	T	W	G	T	W	G	T	W	G
Extent of security services undertaking to fight crime (02/013/33-1)	0.73	0.73	0.74	0.73	0.73	0.76	0.71	0.70	0.74
Evaluation of the performance of security services in enforcing order (02/023/36-1)	0.72	0.74	0.69	0.74	0.76	0.71	0.69	0.70	0.65
Evaluation of the performance of security services in fighting crime (02/027/36-5)	0.69	0.72	0.63	0.72	0.74	0.69	0.66	0.69	0.60
Belief that the security services' training has led to improvement in their capacity (02/031/67)	0.67	0.72	0.58	0.68	0.74	0.59	0.65	0.70	0.56
Evaluation of the performance of security services in providing security and safety to citizens (02/028/36-6)	0.66	0.69	0.62	0.70	0.73	0.66	0.64	0.68	0.57
Evaluation of the performance of security services in fighting corruption within the PA (02/024/36-2)	0.65	0.68	0.62	0.68	0.70	0.65	0.62	0.64	0.58
Evaluation of the performance of security services in fighting anarchy and chaos in the PA (02/029/36-7)	0.65	0.69	0.57	0.71	0.73	0.68	0.63	0.67	0.58
Evaluation of the performance of security services in implementing court decisions (02/021/33-9)	0.65	0.66	0.62	0.66	0.66	0.66	0.62	0.65	0.58
Evaluation of the performance of security services in acting within the law (02/014/33-2)	0.63	0.66	0.59	0.64	0.66	0.62	0.61	0.64	0.55
Evaluation of the performance of security services in protecting citizens against Palestinian gangs (02/016/33-4)	0.57	0.58	0.56	0.60	0.59	0.60	0.54	0.54	0.55



Evaluation of the performance of security services in protecting citizens freedoms (02/026/36-4)	0.54	0.60	0.45	0.58	0.64	0.48	0.52	0.59	0.39
Evaluation of the performance of security services in enforcing the law without discrimination (02/025/36-3)	0.54	0.59	0.45	0.57	0.63	0.48	0.50	0.58	0.37
Evaluation of the performance of security services in fighting corruption within the services (02/019/33-7)	0.51	0.49	0.53	0.50	0.48	0.53	0.47	0.47	0.48
Evaluation of the performance of security services in getting rid of partisanship (02/020/33-8)	0.46	0.47	0.45	0.46	0.46	0.44	0.45	0.45	0.44
Belief in the improvement of law and order enforcement in the West Bank under the Fayyad government (02/011/007)	0.45	0.49	0.39	0.47	0.52	0.40	0.42	0.43	0.40
Evaluation of the performance of security services in implementing a ban on the use of torture (02/022/33-10)	0.45	0.46	0.43	0.44	0.44	0.45	0.43	0.44	0.40
Evaluation of the performance of security services in serving the public without discrimination (02/015/33-3)	0.44	0.44	0.43	0.48	0.50	0.34	0.44	0.46	0.41
Belief in the improvement of law and order enforcement in the Gaza Strip under Hamas government since takeover (02/012/008)	0.36	0.29	0.37	0.44	0.39	0.44	0.37	0.34	0.34
Evaluation of the performance of security services in protecting citizens against Israeli army incursions (02/018/33-6)	0.28	0.14	0.50	0.29	0.17	0.51	0.23	0.12	0.42
Evaluation of the performance of security services in protecting citizens against settlers-- WB only (02/017/33-5)	0.21	0.21		0.23	0.23		0.17	0.17	
	<b>Total</b>	<b>WB</b>	<b>GS</b>	<b>Total</b>	<b>WB</b>	<b>GS</b>	<b>Total</b>	<b>WB</b>	<b>GS</b>

<b>14. Public evaluation of the system of justice and the functioning of the courts</b>	<b>0.56</b>	<b>0.58</b>	<b>0.54</b>	<b>0.60</b>	<b>0.60</b>	<b>0.61</b>	<b>0.59</b>	<b>0.59</b>	<b>0.57</b>
	T	W	G	T	W	G	T	W	G
Belief that the security services implement court decisions when issued (14/140/071)	0.79	0.84	0.72	0.82	0.84	0.78	0.78	0.84	0.68
Belief that there is no discrimination when enforcing the law on citizens by police and other security forces in the Gaza Strip (14/139/38)	0.75	0.74	0.77	0.70	0.68	0.71	0.76	0.74	0.78
Belief that there is no discrimination when enforcing the law on citizens by police and other security forces in the West Bank (14/138/38)	0.72	0.69	0.77	0.66	0.62	0.74	0.71	0.67	0.79
Belief that the courts and judicial system are independent of the executive authority, the security services and the political parties (14/141/72)	0.70	0.74	0.63	0.73	0.74	0.70	0.70	0.74	0.64
Belief that court decisions would be implemented (14/152/84)	0.69	0.72	0.66	0.75	0.74	0.76	0.69	0.71	0.67
Belief that courts are able to resolve disputes among citizens (14/150/82)	0.68	0.70	0.63	0.71	0.71	0.72	0.67	0.69	0.63
Belief that judges are qualified and competent (14/154/86)	0.66	0.68	0.61	0.68	0.69	0.67	0.66	0.68	0.61
Belief that lawyers are qualified and competent (14/157/89)	0.65	0.64	0.66	0.66	0.63	0.72	0.64	0.63	0.65
Belief that when needed police will act as quickly as required to assist citizens (14/144/75)	0.62	0.65	0.58	0.65	0.65	0.66	0.61	0.62	0.58
Extent of satisfaction with the integrity of the judicial system, in ruling only according to the law (14/142/73)	0.56	0.58	0.52	0.61	0.62	0.58	0.55	0.58	0.51
Trust in the public prosecution office (WB and GS) (14/156/88)	0.55	0.61	0.44	0.59	0.64	0.62	0.58	0.65	0.54
Belief in the possibility of getting a fair trial in the West Bank (14/148/80)	0.53	0.59	0.43	0.58	0.61	0.53	0.56	0.58	0.51

positive impressions about the functioning of the courts by those with prior experience with courts (14/147/79)	0.52	0.53	0.50	0.56	0.54	0.59	0.47	0.44	0.53
Belief that the judicial system is the one that has influence over the functioning of the security services rather than the other way around (14/143/74)	0.49	0.46	0.54	0.50	0.46	0.58	0.48	0.47	0.49
Extent of trust in the judiciary and the implementation of the court decisions (14/137/27)	0.49	0.54	0.45	0.73	0.83	0.61	0.73	0.75	0.71
Belief in the possibility of getting a fair trial in the Gaza Strip (14/149/81)	0.45	0.44	0.45	0.51	0.46	0.56	0.46	0.44	0.49
Belief that the judiciary in the West Bank treats people equally (14/145/76)	0.44	0.46	0.40	0.49	0.52	0.43	0.46	0.48	0.41
Belief that there is corruption among judges (14/155/87)	0.42	0.42	0.42	0.45	0.46	0.44	0.45	0.44	0.46
Belief that the judicial system is independent and operates only in accordance to the law (14/153/85)	0.41	0.45	0.34	0.45	0.50	0.38	0.42	0.47	0.31
Belief that the judiciary in the Gaza Strip treats people equally (14/146/77)	0.38	0.36	0.39	0.43	0.37	0.49	0.39	0.37	0.42
Belief that the court work will be fast (14/151/83)	0.34	0.30	0.41	0.40	0.34	0.49	0.35	0.31	0.40
	<b>Total</b>	<b>WB</b>	<b>GS</b>	<b>Total</b>	<b>WB</b>	<b>GS</b>	<b>Total</b>	<b>WB</b>	<b>GS</b>
<b>13. Perception of personal safety and security</b>	<b>0.58</b>	<b>0.61</b>	<b>0.54</b>	<b>0.60</b>	<b>0.61</b>	<b>0.57</b>	<b>0.58</b>	<b>0.60</b>	<b>0.55</b>
	T	W	G	T	W	G	T	W	G
Have not been attacked during the previous year by other Palestinians (13/129/12)	0.90	0.91	0.88	0.88	0.88	0.89	0.88	0.89	0.88
Expect to receive protection from the security services when becoming a victim of crime such as theft (13/130/32-1)	0.75	0.76	0.74	0.74	0.74	0.74	0.71	0.70	0.73
Expect to receive protection from the security services when becoming a victim of attack on home or property (13/134/32-5)	0.70	0.72	0.67	0.68	0.69	0.67	0.69	0.68	0.72

Not thinking about emigration (13/128/06)	0.69	0.78	0.55	0.71	0.80	0.56	0.69	0.76	0.57
Expect to receive protection from the security services when personal rights are violated (13/133/32-4)	0.67	0.71	0.61	0.65	0.66	0.62	0.66	0.66	0.65
perception of security and safety (13/125/01)	0.64	0.64	0.63	0.61	0.60	0.62	0.57	0.60	0.52
Not worried about being hurt by other Palestinian (13/127/03)	0.60	0.71	0.43	0.61	0.71	0.44	0.62	0.74	0.42
Expect to receive protection from the security services against chaos, anarchy and violence from Palestinian armed groups (13/132/32-3)	0.56	0.57	0.55	0.60	0.58	0.62	0.54	0.51	0.60
Expect to receive protection from the security services against aggression by Palestinian security officials (13/136/32-7)	0.49	0.53	0.43	0.52	0.55	0.46	0.50	0.55	0.43
Expect to receive protection from the security services against violation of political rights (13/135/32-6)	0.44	0.48	0.38	0.50	0.53	0.45	0.47	0.50	0.41
Not worried about being hurt by Israelis (13/126/02)	0.32	0.36	0.24	0.33	0.37	0.27	0.36	0.41	0.28
Expect to receive protection from the security services against attacks by settlers (13/131/32-2)	0.21	0.15	0.31	0.33	0.25	0.46	0.25	0.18	0.36
	<b>Total</b>	<b>WB</b>	<b>GS</b>	<b>Total</b>	<b>WB</b>	<b>GS</b>	<b>Total</b>	<b>WB</b>	<b>GS</b>
<b>3. Future expectations about the role and capacity of the various security services</b>	<b>0.60</b>	<b>0.64</b>	<b>0.54</b>	<b>0.62</b>	<b>0.66</b>	<b>0.56</b>	<b>0.55</b>	<b>0.58</b>	<b>0.49</b>
	T	W	G	T	W	G	T	W	G
Expect security services to be able to implement court decisions in preparation for statehood (3/36/37-5)	0.71	0.76	0.62	0.71	0.75	0.62	0.65	0.68	0.59
Expect security services to provide security in preparation for statehood (3/32/37-1)	0.68	0.71	0.61	0.67	0.69	0.63	0.62	0.65	0.58
Expect security services to be more able to abide by law in preparation for statehood (3/34/37-3)	0.67	0.74	0.58	0.67	0.72	0.59	0.61	0.66	0.53
Expect security services to be more able to get rid of partisanship in preparation for statehood (3/33/37-2)	0.57	0.63	0.48	0.61	0.66	0.53	0.53	0.58	0.45

Expect security services to be more able to protect citizens against settlers in preparation for statehood (3/35/37-4)	0.38	0.36	0.41	0.45	0.47	0.42	0.32	0.32	0.31
	<b>Total</b>	<b>WB</b>	<b>GS</b>	<b>Total</b>	<b>WB</b>	<b>GS</b>	<b>Total</b>	<b>WB</b>	<b>GS</b>
<b>10. The political dimension PSS national internal state building mission</b>	<b>0.61</b>	<b>0.66</b>	<b>0.52</b>	<b>0.62</b>	<b>0.68</b>	<b>0.51</b>	<b>0.62</b>	<b>0.67</b>	<b>0.50</b>
	T	W	G	T	W	G	T	W	G
Extent of support for collecting arms of armed groups in the Gaza Strip (10/108/50)	0.70	0.72	0.66	0.73	0.76	0.63	0.69	0.75	0.53
Extent of expectations that court decisions will be implemented after being issued (10/111/84)	0.69	0.72	0.66	0.75	0.74	0.76	0.69	0.71	0.67
Extent of support for the West Bank model in which there is one single armed authority with all armed groups dissolved and their arms collected (10/107/49)	0.65	0.77	0.45	0.63	0.75	0.40	0.67	0.78	0.47
Extent of belief that the goal of security training is to enforce the law (10/110/68)	0.49	0.54	0.42	0.50	0.56	0.39	0.51	0.56	0.42
Extent of belief that the goal of security deployment in the West Bank is to enforce the law (10/109/60)	0.49	0.54	0.42	0.52	0.59	0.38	0.52	0.57	0.43
	<b>Total</b>	<b>WB</b>	<b>GS</b>	<b>Total</b>	<b>WB</b>	<b>GS</b>	<b>Total</b>	<b>WB</b>	<b>GS</b>
<b>4. The direction of change in the role and performance of the security services</b>	<b>0.61</b>	<b>0.62</b>	<b>0.54</b>	<b>0.64</b>	<b>0.69</b>	<b>0.56</b>	<b>0.59</b>	<b>0.65</b>	<b>0.49</b>
	T	W	G	T	W	G	T	W	G
Extent of belief that the performance of the security services in fighting crime without discrimination is better in your area than during the years of the intifada (2000 - 2005) (04/047/36-5)	0.74	0.83	0.61	0.79	0.86	0.66	0.72	0.80	0.60
Extent of belief that the performance of the security services in providing security and safety without discrimination is better in your area than during the years of the intifada (2000 - 2005) (04/048/36-6)	0.72	0.80	0.60	0.77	0.85	0.64	0.70	0.79	0.57

Extent of belief that the performance of the security services in enforcing the law is better in your area than during the past five years (04/043/36-1)	0.72	0.79	0.60	0.76	0.85	0.61	0.70	0.77	0.59
security services in fighting corruption is better in	0.72	0.78	0.61	0.75	0.84	0.61	0.69	0.75	0.58
Extent of belief that the performance of the security services in combating chaos and anarchy without discrimination is better in your area than during the years of the intifada (2000 - 2005) (04/049/36-7)	0.70	0.80	0.55	0.78	0.86	0.65	0.70	0.78	0.57
Extent of belief that the performance of the security services in the West Bank in enforcing order is better than during past five years (04/041/10-5)	0.66	0.65	0.56	0.64	0.71	0.52	0.61	0.69	0.47
Extent of belief that the performance of the security services in enforcing the law without discrimination is better in your area than during the years of the intifada (2000 - 2005) (04/045/36-3)	0.65	0.74	0.50	0.68	0.77	0.52	0.60	0.70	0.43
Extent of belief that the commitment of the security services to enforce the law in the West Bank is better today than during the past five years (04/039/10-3)	0.63	0.61	0.54	0.64	0.71	0.54	0.60	0.68	0.48
Extent of belief that the performance of the security services in protecting democracy and freedom without discrimination is better in your area than during the years of the intifada (2000 - 2005) (04/046/36-4)	0.61	0.72	0.42	0.66	0.77	0.48	0.59	0.71	0.39
Belief that the extent of corruption today within the security services in the West Bank is better than during the past five years (04/037/10-1)	0.54	0.50	0.50	0.55	0.59	0.49	0.52	0.55	0.48
Belief that the success of the security services in the Gaza Strip in enforcing order today is better than during the past five years (04/042/10-6)	0.52	0.39	0.58	0.54	0.48	0.62	0.52	0.51	0.54

Extent of belief that the commitment of the security services to enforce the law in the Gaza Strip is better today than during past five years (04/040/10-4)	0.50	0.39	0.56	0.53	0.49	0.58	0.50	0.49	0.51
Belief that the extent of corruption today within the security services in the Gaza Strip is better than during past five years (04/038/10-2)	0.45	0.30	0.56	0.47	0.39	0.55	0.43	0.39	0.47
Belief that partisanship among members of the security services is less than it was during the years of the intifada (2000 - 2005) (04/050/58)	0.38	0.42	0.31	0.43	0.50	0.32	0.38	0.47	0.24
	<b>Total</b>	<b>WB</b>	<b>GS</b>	<b>Total</b>	<b>WB</b>	<b>GS</b>	<b>Total</b>	<b>WB</b>	<b>GS</b>
<b>11. Personal experience and the evaluation of the role of the security sector in enforcing law and protecting public freedoms</b>	<b>0.66</b>	<b>0.68</b>	<b>0.64</b>	<b>0.69</b>	<b>0.74</b>	<b>0.63</b>	<b>0.71</b>	<b>0.73</b>	<b>0.68</b>
	T	W	G	T	W	G	T	W	G
Ability to submit complaints to human rights organizations (11/116/25)	0.87	0.93	0.82	0.91	0.95	0.84	0.93	0.96	0.89
Ability to submit request to courts for release from prison (11/117/27)	0.83	0.87	0.81	0.87	0.94	0.80	0.92	0.91	0.92
Availability of assistance to detainees by human rights organizations (11/118/28)	0.79	0.70	0.87	0.81	0.78	0.85	0.82	0.75	0.87
Extent to which security services put detainees on trial after arrest (11/115/23)	0.65	0.70	0.61	0.66	0.71	0.62	0.70	0.75	0.65
Extent to which detainees are not tortured during detention (11/113/21)	0.64	0.70	0.58	0.65	0.75	0.54	0.71	0.77	0.64
Extent to which detainees are able to contact family during detention (11/120/30)	0.63	0.59	0.68	0.64	0.67	0.61	0.62	0.60	0.63
Extent to which detainees are officially charged when arrested (11/112/19)	0.57	0.59	0.60	0.58	0.60	0.56	0.56	0.62	0.49
Extent to which detainees are not badly treated, e.g., not beaten (11/114/22)	0.50	0.60	0.40	0.52	0.67	0.34	0.57	0.67	0.46
Extent to which lawyers are able to visit detainees (11/119/29)	0.42	0.42	0.42	0.56	0.57	0.55	0.58	0.53	0.61